

SCANNER INFORMATION AND ORDER FORM Recommended Scanners:

Details	Microtek ScanMaker i800	Microtek 9800XL with TMA
Transparency (X-ray) Scan Area	8" x 12"	12" x 16"
Reflective (Paper/Picture) Scan Area	8.5"x14"	12" x 17"
Scanner Dimensions	22.6" x 11.7" x 4.6"	24.5" x 14.5" x 7.125"
NEA's Price	\$475 + \$25 shipping	\$1,600 + \$25 shipping
Scanner Connection	USB or FireWire	USB Port, FireWire card or SCSI card
Technician Required for Connection?	USB- No, FireWire - Yes	USB - No FireWire - Yes, SCSI card - Yes Disk Required
SCSI card and cable included	N/A	FireWire card - Yes / SCSI card -No
Minimum RAM Requirements	128MB, 256 Recommended	64MB, 128 Recommended
Works with Windows Versions	98SE, ME, 2000, XP	98, 2000 Pro, ME, XP - SCSI card NT4.0
Does NOT work with Windows Versions	95, NT, 2000 Server	95, 2000 Server
Manufacturer's Phone # for more info.	310-687-5940	310-687-5940
Manufacturer's Technical Support	310-687-5921	310-687-5921

IMPORTANT INFORMATION - Applies to all recommended scanners:

If the scanner was purchased through NEA, NEA's Technical Support can assist you with installing a USB model scanner over the phone. **Please note: If your computer originally had Windows 95 and you upgraded that version to 98 or higher, USB scanners will not work on your computer.** With any SCSI model scanner, NEA recommends that you get a Technician to install the SCSI card into your computer. NEA will not be able to help with the installation of a SCSI scanner because it involves opening the case of your computer and installing the SCSI card. NEA does not support Scanners on a Laptop or Terminal Services (Citrix or Windows). Nor can NEA support a scanner once the manufacturer no longer supports it. Note: Installation of any hardware may require Windows disk.

RETURNS:

NEA will refund your purchase price, minus a 10% restocking fee, if NEA receives the scanner in its original packaging with all associated cables, power supplies, related parts, and scanner software within 15 days of your invoice date. You will be responsible for shipping the scanner to NEA.

WARRANTY:

The vendors through whom NEA purchases scanners have a 15-day return policy for broken scanners. The scanner manufacturers have a 1 year limited warranty. NEA will pass these warranties on to you.

WITHIN 15 DAYS OF YOUR INVOICE DATE:

If the scanner arrives defective, please contact NEA within fifteen days of your invoice date and NEA will call the scanner vendor to issue a pick-up of the scanner from your office. After the scanner is received at the vendor, the vendor will ship you a replacement scanner or repair the broken scanner and return it to you.

AFTER 15 DAYS OF YOUR INVOICE DATE:

If after 15 days, your scanner is defective, it is your responsibility to contact the scanner manufacturer to assist you with installing or troubleshooting the scanner, or for the scanner manufacturer to issue you a Return to Manufacturer Authorization (RMA) if the scanner is defective. If the scanner manufacturer issues you an RMA, it will be your responsibility to ship the scanner to the scanner manufacturer in accordance with directions the manufacturer gives you in order for a new scanner to be shipped to you by the manufacturer or for the defective scanner to be repaired and returned.

AFTER ONE YEAR OF YOUR INVOICE DATE:

All manufacturer's scanner warranties expire after one year of the invoice date.

I would like to order (FOR AVAILABILITY, please email sales@nea-fast.com or call NEA at 800-782-5150 ext. 2):

- MICROTEK ScanMaker i800 w/8" x 12" scan area - Cost: \$475 plus \$25 shipping via UPS Ground
- MICROTEK ScanMaker 9800XL w/ 12" x 16" transparency area - Cost: \$1,600 plus \$25 shipping via UPS Ground

The Scanner will be billed to your NEA method of billing and shipped to your office address. \$25.00 will be charged for Shipping and Handling. Georgia Providers are subject to 6% Sales Tax.

Print Registered Dentist's Name: _____

Signature: _____

Phone: _____

Date: _____

PLEASE FAX TO NEA at: 770-441-3204